

**STATE OF SOUTH CAROLINA**

**(Caption of Case)**

**South Carolina Disconnection Report of Service  
Terminations**

**BEFORE THE  
PUBLIC SERVICE COMMISSION  
OF SOUTH CAROLINA**

**COVER SHEET**

**DOCKET**

**NUMBER: 2006 - 193 - EG**

**(Please type or print)**

**Submitted by:** Charles A. Castle

**SC Bar Number:** 79895

**Address:** Duke Energy  
550 S Tryon St., DEC45A  
Charlotte, NC 28202

**Telephone:** 704.382.4499

**Fax:** \_\_\_\_\_

**Other:** \_\_\_\_\_

**Email:** alex.castle@duke-energy.com

NOTE: The cover sheet and information contained herein neither replaces nor supplements the filing and service of pleadings or other papers as required by law. This form is required for use by the Public Service Commission of South Carolina for the purpose of docketing and must be filled out completely.

**DOCKETING INFORMATION** (Check all that apply)

- ☐ **Emergency Relief demanded in petition**      ☐ **Request for item to be placed on Commission's Agenda expeditiously**
- ☐ **Other:** \_\_\_\_\_

INDUSTRY (Check one)	NATURE OF ACTION (Check all that apply)		
<input checked="" type="checkbox"/> Electric	<input type="checkbox"/> Affidavit	<input type="checkbox"/> Letter	<input type="checkbox"/> Request
<input type="checkbox"/> Electric/Gas	<input type="checkbox"/> Agreement	<input type="checkbox"/> Memorandum	<input type="checkbox"/> Request for Certification
<input type="checkbox"/> Electric/Telecommunications	<input type="checkbox"/> Answer	<input type="checkbox"/> Motion	<input type="checkbox"/> Request for Investigation
<input type="checkbox"/> Electric/Water	<input type="checkbox"/> Appellate Review	<input type="checkbox"/> Objection	<input type="checkbox"/> Resale Agreement
<input type="checkbox"/> Electric/Water/Telecom.	<input type="checkbox"/> Application	<input type="checkbox"/> Petition	<input type="checkbox"/> Resale Amendment
<input type="checkbox"/> Electric/Water/Sewer	<input type="checkbox"/> Brief	<input type="checkbox"/> Petition for Reconsideration	<input type="checkbox"/> Reservation Letter
<input type="checkbox"/> Gas	<input type="checkbox"/> Certificate	<input type="checkbox"/> Petition for Rulemaking	<input type="checkbox"/> Response
<input type="checkbox"/> Railroad	<input type="checkbox"/> Comments	<input type="checkbox"/> Petition for Rule to Show Cause	<input type="checkbox"/> Response to Discovery
<input type="checkbox"/> Sewer	<input type="checkbox"/> Complaint	<input type="checkbox"/> Petition to Intervene	<input type="checkbox"/> Return to Petition
<input type="checkbox"/> Telecommunications	<input type="checkbox"/> Consent Order	<input type="checkbox"/> Petition to Intervene Out of Time	<input type="checkbox"/> Stipulation
<input type="checkbox"/> Transportation	<input type="checkbox"/> Discovery	<input type="checkbox"/> Prefiled Testimony	<input type="checkbox"/> Subpoena
<input type="checkbox"/> Water	<input type="checkbox"/> Exhibit	<input type="checkbox"/> Promotion	<input type="checkbox"/> Tariff
<input type="checkbox"/> Water/Sewer	<input type="checkbox"/> Expedited Consideration	<input type="checkbox"/> Proposed Order	<input type="checkbox"/> Other:
<input type="checkbox"/> Administrative Matter	<input type="checkbox"/> Interconnection Agreement	<input type="checkbox"/> Protest	
<input type="checkbox"/> Other:	<input type="checkbox"/> Interconnection Amendment	<input type="checkbox"/> Publisher's Affidavit	
	<input type="checkbox"/> Late-Filed Exhibit	<input checked="" type="checkbox"/> Report	

January 5, 2012

Jocelyn Boyd, Chief Clerk/Administrator  
Public Service Commission of South Carolina  
P. O. Drawer 11649  
Columbia, South Carolina 29211

Dear Ms. Boyd:

RE: Docket No. 2006-193-EG

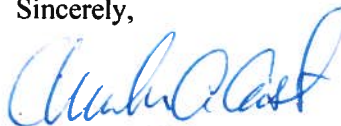
In accordance with the request of the Public Service Commission of South Carolina ("PSCSC"), as communicated in David Butler's letter dated January 12, 2005, Duke Energy Carolinas, LLC hereby provides an original and ten copies of its South Carolina Disconnection Report of Service Terminations for the period October through December 2011.

The information attached provides the total number of customers whose services have been terminated, the daily number of customers' services that have been involuntarily terminated and the reasons, including nonpayment of bill or deferred payment agreement, fraud or tampering i.e. energy protection, and the average duration of service interruptions .

A Summary of Delinquency Process was previously provided in Duke Energy Carolinas' report for the quarter ending December 31, 2004.

Please do not hesitate to call me with any questions or comments.

Sincerely,



Charles A. Castle

pm

Enclosures

cc: w/o enclosures  
Dan F. Arnett, ORS

**Duke Energy Carolinas, LLC**  
**South Carolina Disconnection Report**  
**October - December 2011**

<b>INVOLUNTARY TERMINATIONS OF SERVICE</b>	<b>Number</b>	<b>Note</b>
Nonpayment	16634	(1)
Unauthorized reconnection, tampering, fraud	1366	(2)
<b>TOTAL INVOLUNTARY TERMINATIONS OF SERVICE</b>	<b>18000</b>	
<b>OTHER TERMINATIONS OF SERVICE</b>	<b>40546</b>	(3)
<b>TOTAL TERMINATIONS OF SERVICE</b>	<b>58546</b>	

The information provided in this report reflects the number of "accounts" disconnected, not the number of customers disconnected. A customer's service may be disconnected more than one time during the period for which the data is reported.

**NOTES:**

- (1) Customers accounts disconnected for nonpayment remain active for 7 calendar days before a disconnect or removal final order is worked.
- (2) Accounts subjected to disconnection for tampering and/or fraudulent use of electricity.
- (3) Includes accounts terminated at the customers request, including read in/read out requests, transfers, and actual disconnections of service. category could also include a small number of customers whose service had previously been disconnected for nonpayment, where service was not restored within 7 days and the account was final billed (see report on duration of interruption). Therefore, this number of accounts disconnected may be reported both in the nonpayment category and this category, i.e. counted twice, even though there was only one service disconnection.

Rpt 3731032

Duke Energy Corporation  
SC- Non Pay Disconnects

Report Date: 1/2/2012

Pgm SCNPDESummary.rep

Description	Service Type	Complete Date	Count
DPA NON PAY DISCONNECT	NON RESIDENTIAL	10/11/2011	1
DPA NON PAY DISCONNECT	NON RESIDENTIAL	10/24/2011	1
DPA NON PAY DISCONNECT	NON RESIDENTIAL	10/25/2011	1
DPA NON PAY DISCONNECT	NON RESIDENTIAL	11/10/2011	1
DPA NON PAY DISCONNECT	NON RESIDENTIAL	11/14/2011	1
DPA NON PAY DISCONNECT	NON RESIDENTIAL	11/29/2011	1
DPA NON PAY DISCONNECT	NON RESIDENTIAL	12/6/2011	1
DPA NON PAY DISCONNECT	NON RESIDENTIAL	12/13/2011	2
DPA NON PAY DISCONNECT	NON RESIDENTIAL	12/19/2011	1
DPA NON PAY DISCONNECT	NON RESIDENTIAL	12/28/2011	1
	<b>NON RESIDENTIAL</b>	<b>Total:</b>	<b>11</b>
DPA NON PAY DISCONNECT	RESIDENTIAL	10/3/2011	47
DPA NON PAY DISCONNECT	RESIDENTIAL	10/4/2011	119
DPA NON PAY DISCONNECT	RESIDENTIAL	10/5/2011	66
DPA NON PAY DISCONNECT	RESIDENTIAL	10/6/2011	44
DPA NON PAY DISCONNECT	RESIDENTIAL	10/7/2011	66
DPA NON PAY DISCONNECT	RESIDENTIAL	10/10/2011	51
DPA NON PAY DISCONNECT	RESIDENTIAL	10/11/2011	118
DPA NON PAY DISCONNECT	RESIDENTIAL	10/12/2011	55
DPA NON PAY DISCONNECT	RESIDENTIAL	10/13/2011	41
DPA NON PAY DISCONNECT	RESIDENTIAL	10/14/2011	44
DPA NON PAY DISCONNECT	RESIDENTIAL	10/17/2011	39
DPA NON PAY DISCONNECT	RESIDENTIAL	10/18/2011	96
DPA NON PAY DISCONNECT	RESIDENTIAL	10/19/2011	43
DPA NON PAY DISCONNECT	RESIDENTIAL	10/20/2011	42
DPA NON PAY DISCONNECT	RESIDENTIAL	10/21/2011	26
DPA NON PAY DISCONNECT	RESIDENTIAL	10/24/2011	58
DPA NON PAY DISCONNECT	RESIDENTIAL	10/25/2011	108
DPA NON PAY DISCONNECT	RESIDENTIAL	10/26/2011	66
DPA NON PAY DISCONNECT	RESIDENTIAL	10/27/2011	49
DPA NON PAY DISCONNECT	RESIDENTIAL	10/28/2011	42
DPA NON PAY DISCONNECT	RESIDENTIAL	10/31/2011	66
DPA NON PAY DISCONNECT	RESIDENTIAL	11/1/2011	123
DPA NON PAY DISCONNECT	RESIDENTIAL	11/2/2011	67
DPA NON PAY DISCONNECT	RESIDENTIAL	11/3/2011	71
DPA NON PAY DISCONNECT	RESIDENTIAL	11/4/2011	52
DPA NON PAY DISCONNECT	RESIDENTIAL	11/7/2011	75

DPA NON PAY DISCONNECT	RESIDENTIAL	11/8/2011	110
DPA NON PAY DISCONNECT	RESIDENTIAL	11/9/2011	56
DPA NON PAY DISCONNECT	RESIDENTIAL	11/10/2011	34
DPA NON PAY DISCONNECT	RESIDENTIAL	11/14/2011	91
DPA NON PAY DISCONNECT	RESIDENTIAL	11/15/2011	99
DPA NON PAY DISCONNECT	RESIDENTIAL	11/16/2011	70
DPA NON PAY DISCONNECT	RESIDENTIAL	11/17/2011	43
DPA NON PAY DISCONNECT	RESIDENTIAL	11/18/2011	43
DPA NON PAY DISCONNECT	RESIDENTIAL	11/21/2011	41
DPA NON PAY DISCONNECT	RESIDENTIAL	11/22/2011	114
DPA NON PAY DISCONNECT	RESIDENTIAL	11/23/2011	54
DPA NON PAY DISCONNECT	RESIDENTIAL	11/28/2011	41
DPA NON PAY DISCONNECT	RESIDENTIAL	11/29/2011	158
DPA NON PAY DISCONNECT	RESIDENTIAL	11/30/2011	55
DPA NON PAY DISCONNECT	RESIDENTIAL	12/1/2011	34
DPA NON PAY DISCONNECT	RESIDENTIAL	12/2/2011	38
DPA NON PAY DISCONNECT	RESIDENTIAL	12/5/2011	57
DPA NON PAY DISCONNECT	RESIDENTIAL	12/6/2011	89
DPA NON PAY DISCONNECT	RESIDENTIAL	12/7/2011	62
DPA NON PAY DISCONNECT	RESIDENTIAL	12/8/2011	41
DPA NON PAY DISCONNECT	RESIDENTIAL	12/9/2011	25
DPA NON PAY DISCONNECT	RESIDENTIAL	12/12/2011	43
DPA NON PAY DISCONNECT	RESIDENTIAL	12/13/2011	80
DPA NON PAY DISCONNECT	RESIDENTIAL	12/14/2011	48
DPA NON PAY DISCONNECT	RESIDENTIAL	12/15/2011	30
DPA NON PAY DISCONNECT	RESIDENTIAL	12/16/2011	14
DPA NON PAY DISCONNECT	RESIDENTIAL	12/19/2011	44
DPA NON PAY DISCONNECT	RESIDENTIAL	12/20/2011	38
DPA NON PAY DISCONNECT	RESIDENTIAL	12/21/2011	31
DPA NON PAY DISCONNECT	RESIDENTIAL	12/22/2011	42
DPA NON PAY DISCONNECT	RESIDENTIAL	12/28/2011	147
DPA NON PAY DISCONNECT	RESIDENTIAL	12/29/2011	38
DPA NON PAY DISCONNECT	RESIDENTIAL	12/30/2011	46
	<b>RESIDENTIAL</b>	<b>Total:</b>	<b>3630</b>
<b>DPA NON PAY DISCONNECT</b>		<b>Total:</b>	<b>3641</b>
NON PAY DISCONNECT	NON RESIDENTIAL	10/3/2011	11
NON PAY DISCONNECT	NON RESIDENTIAL	10/4/2011	16
NON PAY DISCONNECT	NON RESIDENTIAL	10/5/2011	23
NON PAY DISCONNECT	NON RESIDENTIAL	10/6/2011	20
NON PAY DISCONNECT	NON RESIDENTIAL	10/7/2011	10
NON PAY DISCONNECT	NON RESIDENTIAL	10/10/2011	7
NON PAY DISCONNECT	NON RESIDENTIAL	10/11/2011	25
NON PAY DISCONNECT	NON RESIDENTIAL	10/12/2011	22

NON PAY DISCONNECT	NON RESIDENTIAL	10/13/2011	9
NON PAY DISCONNECT	NON RESIDENTIAL	10/14/2011	11
NON PAY DISCONNECT	NON RESIDENTIAL	10/17/2011	12
NON PAY DISCONNECT	NON RESIDENTIAL	10/18/2011	18
NON PAY DISCONNECT	NON RESIDENTIAL	10/19/2011	12
NON PAY DISCONNECT	NON RESIDENTIAL	10/20/2011	14
NON PAY DISCONNECT	NON RESIDENTIAL	10/21/2011	16
NON PAY DISCONNECT	NON RESIDENTIAL	10/24/2011	18
NON PAY DISCONNECT	NON RESIDENTIAL	10/25/2011	6
NON PAY DISCONNECT	NON RESIDENTIAL	10/26/2011	26
NON PAY DISCONNECT	NON RESIDENTIAL	10/27/2011	12
NON PAY DISCONNECT	NON RESIDENTIAL	10/28/2011	12
NON PAY DISCONNECT	NON RESIDENTIAL	10/31/2011	10
NON PAY DISCONNECT	NON RESIDENTIAL	11/1/2011	17
NON PAY DISCONNECT	NON RESIDENTIAL	11/2/2011	25
NON PAY DISCONNECT	NON RESIDENTIAL	11/3/2011	12
NON PAY DISCONNECT	NON RESIDENTIAL	11/4/2011	5
NON PAY DISCONNECT	NON RESIDENTIAL	11/7/2011	8
NON PAY DISCONNECT	NON RESIDENTIAL	11/8/2011	10
NON PAY DISCONNECT	NON RESIDENTIAL	11/9/2011	10
NON PAY DISCONNECT	NON RESIDENTIAL	11/10/2011	12
NON PAY DISCONNECT	NON RESIDENTIAL	11/11/2011	1
NON PAY DISCONNECT	NON RESIDENTIAL	11/14/2011	8
NON PAY DISCONNECT	NON RESIDENTIAL	11/15/2011	4
NON PAY DISCONNECT	NON RESIDENTIAL	11/16/2011	3
NON PAY DISCONNECT	NON RESIDENTIAL	11/17/2011	2
NON PAY DISCONNECT	NON RESIDENTIAL	11/18/2011	6
NON PAY DISCONNECT	NON RESIDENTIAL	11/21/2011	6
NON PAY DISCONNECT	NON RESIDENTIAL	11/22/2011	6
NON PAY DISCONNECT	NON RESIDENTIAL	11/23/2011	9
NON PAY DISCONNECT	NON RESIDENTIAL	11/28/2011	8
NON PAY DISCONNECT	NON RESIDENTIAL	11/29/2011	4
NON PAY DISCONNECT	NON RESIDENTIAL	11/30/2011	7
NON PAY DISCONNECT	NON RESIDENTIAL	12/1/2011	3
NON PAY DISCONNECT	NON RESIDENTIAL	12/2/2011	6
NON PAY DISCONNECT	NON RESIDENTIAL	12/5/2011	11
NON PAY DISCONNECT	NON RESIDENTIAL	12/6/2011	15
NON PAY DISCONNECT	NON RESIDENTIAL	12/7/2011	14
NON PAY DISCONNECT	NON RESIDENTIAL	12/8/2011	14
NON PAY DISCONNECT	NON RESIDENTIAL	12/9/2011	21
NON PAY DISCONNECT	NON RESIDENTIAL	12/12/2011	23
NON PAY DISCONNECT	NON RESIDENTIAL	12/13/2011	14
NON PAY DISCONNECT	NON RESIDENTIAL	12/14/2011	10

NON PAY DISCONNECT	NON RESIDENTIAL	12/15/2011	18
NON PAY DISCONNECT	NON RESIDENTIAL	12/16/2011	13
NON PAY DISCONNECT	NON RESIDENTIAL	12/19/2011	33
NON PAY DISCONNECT	NON RESIDENTIAL	12/20/2011	22
NON PAY DISCONNECT	NON RESIDENTIAL	12/21/2011	13
NON PAY DISCONNECT	NON RESIDENTIAL	12/22/2011	17
NON PAY DISCONNECT	NON RESIDENTIAL	12/28/2011	20
NON PAY DISCONNECT	NON RESIDENTIAL	12/29/2011	5
NON PAY DISCONNECT	NON RESIDENTIAL	12/30/2011	14
	<b>NON RESIDENTIAL</b>	<b>Total:</b>	<b>759</b>
NON PAY DISCONNECT	RESIDENTIAL	10/3/2011	168
NON PAY DISCONNECT	RESIDENTIAL	10/4/2011	163
NON PAY DISCONNECT	RESIDENTIAL	10/5/2011	116
NON PAY DISCONNECT	RESIDENTIAL	10/6/2011	196
NON PAY DISCONNECT	RESIDENTIAL	10/7/2011	92
NON PAY DISCONNECT	RESIDENTIAL	10/10/2011	330
NON PAY DISCONNECT	RESIDENTIAL	10/11/2011	62
NON PAY DISCONNECT	RESIDENTIAL	10/12/2011	195
NON PAY DISCONNECT	RESIDENTIAL	10/13/2011	124
NON PAY DISCONNECT	RESIDENTIAL	10/14/2011	135
NON PAY DISCONNECT	RESIDENTIAL	10/17/2011	154
NON PAY DISCONNECT	RESIDENTIAL	10/18/2011	149
NON PAY DISCONNECT	RESIDENTIAL	10/19/2011	191
NON PAY DISCONNECT	RESIDENTIAL	10/20/2011	132
NON PAY DISCONNECT	RESIDENTIAL	10/21/2011	195
NON PAY DISCONNECT	RESIDENTIAL	10/24/2011	149
NON PAY DISCONNECT	RESIDENTIAL	10/25/2011	141
NON PAY DISCONNECT	RESIDENTIAL	10/26/2011	138
NON PAY DISCONNECT	RESIDENTIAL	10/27/2011	220
NON PAY DISCONNECT	RESIDENTIAL	10/28/2011	111
NON PAY DISCONNECT	RESIDENTIAL	10/31/2011	137
NON PAY DISCONNECT	RESIDENTIAL	11/1/2011	207
NON PAY DISCONNECT	RESIDENTIAL	11/2/2011	112
NON PAY DISCONNECT	RESIDENTIAL	11/3/2011	128
NON PAY DISCONNECT	RESIDENTIAL	11/4/2011	140
NON PAY DISCONNECT	RESIDENTIAL	11/7/2011	125
NON PAY DISCONNECT	RESIDENTIAL	11/8/2011	276
NON PAY DISCONNECT	RESIDENTIAL	11/9/2011	319
NON PAY DISCONNECT	RESIDENTIAL	11/10/2011	235
NON PAY DISCONNECT	RESIDENTIAL	11/14/2011	175
NON PAY DISCONNECT	RESIDENTIAL	11/15/2011	247
NON PAY DISCONNECT	RESIDENTIAL	11/16/2011	199
NON PAY DISCONNECT	RESIDENTIAL	11/17/2011	250

NON PAY DISCONNECT	RESIDENTIAL	11/18/2011	162
NON PAY DISCONNECT	RESIDENTIAL	11/21/2011	304
NON PAY DISCONNECT	RESIDENTIAL	11/22/2011	153
NON PAY DISCONNECT	RESIDENTIAL	11/23/2011	73
NON PAY DISCONNECT	RESIDENTIAL	11/28/2011	173
NON PAY DISCONNECT	RESIDENTIAL	11/29/2011	141
NON PAY DISCONNECT	RESIDENTIAL	11/30/2011	170
NON PAY DISCONNECT	RESIDENTIAL	12/1/2011	132
NON PAY DISCONNECT	RESIDENTIAL	12/2/2011	125
NON PAY DISCONNECT	RESIDENTIAL	12/5/2011	109
NON PAY DISCONNECT	RESIDENTIAL	12/6/2011	187
NON PAY DISCONNECT	RESIDENTIAL	12/7/2011	144
NON PAY DISCONNECT	RESIDENTIAL	12/8/2011	170
NON PAY DISCONNECT	RESIDENTIAL	12/9/2011	82
NON PAY DISCONNECT	RESIDENTIAL	12/12/2011	121
NON PAY DISCONNECT	RESIDENTIAL	12/13/2011	135
NON PAY DISCONNECT	RESIDENTIAL	12/14/2011	109
NON PAY DISCONNECT	RESIDENTIAL	12/15/2011	141
NON PAY DISCONNECT	RESIDENTIAL	12/16/2011	132
NON PAY DISCONNECT	RESIDENTIAL	12/19/2011	152
NON PAY DISCONNECT	RESIDENTIAL	12/20/2011	139
NON PAY DISCONNECT	RESIDENTIAL	12/21/2011	121
NON PAY DISCONNECT	RESIDENTIAL	12/22/2011	166
NON PAY DISCONNECT	RESIDENTIAL	12/28/2011	104
NON PAY DISCONNECT	RESIDENTIAL	12/29/2011	206
NON PAY DISCONNECT	RESIDENTIAL	12/30/2011	68
	RESIDENTIAL	Total:	9430
NON PAY DISCONNECT		Total:	10189
		Report Total:	13830



Rpt 3731031

**Duke Energy Corporation  
SC- Non Pay Disconnect Final**

Report Date: 1/2/2012

Pgm SCNPDEInactiveSum.rep

Service Type	Complete Date	Work Request Type Description	Count
NON RESIDENTIAL	10/3/2011	DISCONNECT FINAL	2
NON RESIDENTIAL	10/4/2011	DISCONNECT FINAL	2
NON RESIDENTIAL	10/5/2011	DISCONNECT FINAL	2
NON RESIDENTIAL	10/6/2011	DISCONNECT FINAL	6
NON RESIDENTIAL	10/7/2011	DISCONNECT FINAL	2
NON RESIDENTIAL	10/10/2011	DISCONNECT FINAL	3
NON RESIDENTIAL	10/11/2011	DISCONNECT FINAL	4
NON RESIDENTIAL	10/12/2011	DISCONNECT FINAL	13
NON RESIDENTIAL	10/13/2011	DISCONNECT FINAL	1
NON RESIDENTIAL	10/14/2011	DISCONNECT FINAL	2
NON RESIDENTIAL	10/17/2011	DISCONNECT FINAL	1
NON RESIDENTIAL	10/18/2011	DISCONNECT FINAL	3
NON RESIDENTIAL	10/19/2011	DISCONNECT FINAL	2
NON RESIDENTIAL	10/20/2011	DISCONNECT FINAL	3
NON RESIDENTIAL	10/21/2011	DISCONNECT FINAL	8
NON RESIDENTIAL	10/24/2011	DISCONNECT FINAL	7
NON RESIDENTIAL	10/26/2011	DISCONNECT FINAL	8
NON RESIDENTIAL	10/27/2011	DISCONNECT FINAL	6
NON RESIDENTIAL	10/28/2011	DISCONNECT FINAL	4
NON RESIDENTIAL	10/31/2011	DISCONNECT FINAL	4
NON RESIDENTIAL	11/1/2011	DISCONNECT FINAL	4
NON RESIDENTIAL	11/2/2011	DISCONNECT FINAL	7
NON RESIDENTIAL	11/3/2011	DISCONNECT FINAL	1
NON RESIDENTIAL	11/4/2011	DISCONNECT FINAL	1
NON RESIDENTIAL	11/7/2011	DISCONNECT FINAL	2
NON RESIDENTIAL	11/8/2011	DISCONNECT FINAL	1
NON RESIDENTIAL	11/9/2011	DISCONNECT FINAL	3
NON RESIDENTIAL	11/10/2011	DISCONNECT FINAL	2
NON RESIDENTIAL	11/11/2011	DISCONNECT FINAL	1
NON RESIDENTIAL	11/14/2011	DISCONNECT FINAL	3
NON RESIDENTIAL	11/15/2011	DISCONNECT FINAL	1
NON RESIDENTIAL	11/16/2011	DISCONNECT FINAL	1

NON RESIDENTIAL	11/17/2011	DISCONNECT FINAL	1
NON RESIDENTIAL	11/18/2011	DISCONNECT FINAL	1
NON RESIDENTIAL	11/21/2011	DISCONNECT FINAL	1
NON RESIDENTIAL	11/22/2011	DISCONNECT FINAL	1
NON RESIDENTIAL	11/23/2011	DISCONNECT FINAL	3
NON RESIDENTIAL	11/28/2011	DISCONNECT FINAL	3
NON RESIDENTIAL	11/29/2011	DISCONNECT FINAL	1
NON RESIDENTIAL	11/30/2011	DISCONNECT FINAL	2
NON RESIDENTIAL	12/1/2011	DISCONNECT FINAL	1
NON RESIDENTIAL	12/2/2011	DISCONNECT FINAL	2
NON RESIDENTIAL	12/6/2011	DISCONNECT FINAL	2
NON RESIDENTIAL	12/7/2011	DISCONNECT FINAL	4
NON RESIDENTIAL	12/8/2011	DISCONNECT FINAL	8
NON RESIDENTIAL	12/9/2011	DISCONNECT FINAL	4
NON RESIDENTIAL	12/12/2011	DISCONNECT FINAL	5
NON RESIDENTIAL	12/13/2011	DISCONNECT FINAL	2
NON RESIDENTIAL	12/14/2011	DISCONNECT FINAL	6
NON RESIDENTIAL	12/15/2011	DISCONNECT FINAL	10
NON RESIDENTIAL	12/16/2011	DISCONNECT FINAL	4
NON RESIDENTIAL	12/19/2011	DISCONNECT FINAL	10
NON RESIDENTIAL	12/20/2011	DISCONNECT FINAL	6
NON RESIDENTIAL	12/21/2011	DISCONNECT FINAL	1
NON RESIDENTIAL		<b>Total:</b>	<b>188</b>

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Service Type	Complete Date	Work Request Type Description	Count
RESIDENTIAL	10/3/2011	DISCONNECT FINAL	62
RESIDENTIAL	10/4/2011	DISCONNECT FINAL	69
RESIDENTIAL	10/5/2011	DISCONNECT FINAL	48
RESIDENTIAL	10/6/2011	DISCONNECT FINAL	65
RESIDENTIAL	10/7/2011	DISCONNECT FINAL	48
RESIDENTIAL	10/10/2011	DISCONNECT FINAL	75
RESIDENTIAL	10/11/2011	DISCONNECT FINAL	45
RESIDENTIAL	10/12/2011	DISCONNECT FINAL	58
RESIDENTIAL	10/13/2011	DISCONNECT FINAL	35
RESIDENTIAL	10/14/2011	DISCONNECT FINAL	43
RESIDENTIAL	10/17/2011	DISCONNECT FINAL	52
RESIDENTIAL	10/18/2011	DISCONNECT FINAL	55
RESIDENTIAL	10/19/2011	DISCONNECT FINAL	51
RESIDENTIAL	10/20/2011	DISCONNECT FINAL	43
RESIDENTIAL	10/21/2011	DISCONNECT FINAL	48
RESIDENTIAL	10/24/2011	DISCONNECT FINAL	53
RESIDENTIAL	10/25/2011	DISCONNECT FINAL	71
RESIDENTIAL	10/26/2011	DISCONNECT FINAL	55
RESIDENTIAL	10/27/2011	DISCONNECT FINAL	69
RESIDENTIAL	10/28/2011	DISCONNECT FINAL	31
RESIDENTIAL	10/31/2011	DISCONNECT FINAL	55
RESIDENTIAL	11/1/2011	DISCONNECT FINAL	78
RESIDENTIAL	11/2/2011	DISCONNECT FINAL	34
RESIDENTIAL	11/3/2011	DISCONNECT FINAL	44
RESIDENTIAL	11/4/2011	DISCONNECT FINAL	40
RESIDENTIAL	11/7/2011	DISCONNECT FINAL	56
RESIDENTIAL	11/8/2011	DISCONNECT FINAL	86
RESIDENTIAL	11/9/2011	DISCONNECT FINAL	61
RESIDENTIAL	11/10/2011	DISCONNECT FINAL	39
RESIDENTIAL	11/14/2011	DISCONNECT FINAL	54
RESIDENTIAL	11/15/2011	DISCONNECT FINAL	58
RESIDENTIAL	11/16/2011	DISCONNECT FINAL	45
RESIDENTIAL	11/17/2011	DISCONNECT FINAL	58
RESIDENTIAL	11/18/2011	DISCONNECT FINAL	34
RESIDENTIAL	11/21/2011	DISCONNECT FINAL	59
RESIDENTIAL	11/22/2011	DISCONNECT FINAL	45

RESIDENTIAL	11/23/2011	DISCONNECT FINAL	35
RESIDENTIAL	11/28/2011	DISCONNECT FINAL	34
RESIDENTIAL	11/29/2011	DISCONNECT FINAL	74
RESIDENTIAL	11/30/2011	DISCONNECT FINAL	43
RESIDENTIAL	12/1/2011	DISCONNECT FINAL	30
RESIDENTIAL	12/2/2011	DISCONNECT FINAL	32
RESIDENTIAL	12/5/2011	DISCONNECT FINAL	39
RESIDENTIAL	12/6/2011	DISCONNECT FINAL	57
RESIDENTIAL	12/7/2011	DISCONNECT FINAL	39
RESIDENTIAL	12/8/2011	DISCONNECT FINAL	37
RESIDENTIAL	12/9/2011	DISCONNECT FINAL	19
RESIDENTIAL	12/12/2011	DISCONNECT FINAL	27
RESIDENTIAL	12/13/2011	DISCONNECT FINAL	30
RESIDENTIAL	12/14/2011	DISCONNECT FINAL	23
RESIDENTIAL	12/15/2011	DISCONNECT FINAL	41
RESIDENTIAL	12/16/2011	DISCONNECT FINAL	20
RESIDENTIAL	12/19/2011	DISCONNECT FINAL	43
RESIDENTIAL	12/20/2011	DISCONNECT FINAL	35
RESIDENTIAL	12/21/2011	DISCONNECT FINAL	36
RESIDENTIAL		<b>Total:</b>	<b>2616</b>
		<b>Report Total:</b>	<b>2804</b>

Rpt 3731030

**Duke Energy Corporation  
SC- Energy Protection Summary**

Report Date: 1/2/2012

Pgm SCEPSummary.rep

Description	Service Type	Complete Date	Count
ENERGY PROTECTION	NON RESIDENTIAL	10/3/2011	2
ENERGY PROTECTION	NON RESIDENTIAL	10/4/2011	2
ENERGY PROTECTION	NON RESIDENTIAL	10/5/2011	1
ENERGY PROTECTION	NON RESIDENTIAL	10/6/2011	2
ENERGY PROTECTION	NON RESIDENTIAL	10/10/2011	3
ENERGY PROTECTION	NON RESIDENTIAL	10/11/2011	1
ENERGY PROTECTION	NON RESIDENTIAL	10/12/2011	1
ENERGY PROTECTION	NON RESIDENTIAL	10/13/2011	4
ENERGY PROTECTION	NON RESIDENTIAL	10/25/2011	1
ENERGY PROTECTION	NON RESIDENTIAL	10/26/2011	1
ENERGY PROTECTION	NON RESIDENTIAL	10/27/2011	2
ENERGY PROTECTION	NON RESIDENTIAL	10/31/2011	1
ENERGY PROTECTION	NON RESIDENTIAL	11/1/2011	2
ENERGY PROTECTION	NON RESIDENTIAL	11/2/2011	5
ENERGY PROTECTION	NON RESIDENTIAL	11/3/2011	4
ENERGY PROTECTION	NON RESIDENTIAL	11/7/2011	1
ENERGY PROTECTION	NON RESIDENTIAL	11/8/2011	2
ENERGY PROTECTION	NON RESIDENTIAL	11/9/2011	1
ENERGY PROTECTION	NON RESIDENTIAL	11/10/2011	2
ENERGY PROTECTION	NON RESIDENTIAL	11/11/2011	1
ENERGY PROTECTION	NON RESIDENTIAL	11/16/2011	2
ENERGY PROTECTION	NON RESIDENTIAL	11/17/2011	2
ENERGY PROTECTION	NON RESIDENTIAL	11/18/2011	1
ENERGY PROTECTION	NON RESIDENTIAL	11/21/2011	1
ENERGY PROTECTION	NON RESIDENTIAL	11/22/2011	2
ENERGY PROTECTION	NON RESIDENTIAL	11/29/2011	7
ENERGY PROTECTION	NON RESIDENTIAL	11/30/2011	1
ENERGY PROTECTION	NON RESIDENTIAL	12/2/2011	1
ENERGY PROTECTION	NON RESIDENTIAL	12/5/2011	2
ENERGY PROTECTION	NON RESIDENTIAL	12/6/2011	1
ENERGY PROTECTION	NON RESIDENTIAL	12/7/2011	1
ENERGY PROTECTION	NON RESIDENTIAL	12/8/2011	3

ENERGY PROTECTION	NON RESIDENTIAL	12/9/2011	2
ENERGY PROTECTION	NON RESIDENTIAL	12/12/2011	3
ENERGY PROTECTION	NON RESIDENTIAL	12/13/2011	1
ENERGY PROTECTION	NON RESIDENTIAL	12/15/2011	1
ENERGY PROTECTION	NON RESIDENTIAL	12/19/2011	1
ENERGY PROTECTION	NON RESIDENTIAL	12/21/2011	3
ENERGY PROTECTION	NON RESIDENTIAL	12/27/2011	1
ENERGY PROTECTION	NON RESIDENTIAL	12/28/2011	3
ENERGY PROTECTION	NON RESIDENTIAL	12/29/2011	1
ENERGY PROTECTION	NON RESIDENTIAL	12/30/2011	1
	<b>NON RESIDENTIAL</b>	<b>Total:</b>	<b>80</b>

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Description	Service Type	Complete Date	Count
ENERGY PROTECTION	RESIDENTIAL	10/3/2011	42
ENERGY PROTECTION	RESIDENTIAL	10/4/2011	54
ENERGY PROTECTION	RESIDENTIAL	10/5/2011	16
ENERGY PROTECTION	RESIDENTIAL	10/6/2011	40
ENERGY PROTECTION	RESIDENTIAL	10/7/2011	14
ENERGY PROTECTION	RESIDENTIAL	10/10/2011	12
ENERGY PROTECTION	RESIDENTIAL	10/11/2011	20
ENERGY PROTECTION	RESIDENTIAL	10/12/2011	25
ENERGY PROTECTION	RESIDENTIAL	10/13/2011	29
ENERGY PROTECTION	RESIDENTIAL	10/14/2011	8
ENERGY PROTECTION	RESIDENTIAL	10/17/2011	22
ENERGY PROTECTION	RESIDENTIAL	10/18/2011	20
ENERGY PROTECTION	RESIDENTIAL	10/19/2011	20
ENERGY PROTECTION	RESIDENTIAL	10/20/2011	7
ENERGY PROTECTION	RESIDENTIAL	10/21/2011	21
ENERGY PROTECTION	RESIDENTIAL	10/22/2011	1
ENERGY PROTECTION	RESIDENTIAL	10/24/2011	15
ENERGY PROTECTION	RESIDENTIAL	10/25/2011	23
ENERGY PROTECTION	RESIDENTIAL	10/26/2011	28
ENERGY PROTECTION	RESIDENTIAL	10/27/2011	25
ENERGY PROTECTION	RESIDENTIAL	10/28/2011	24
ENERGY PROTECTION	RESIDENTIAL	10/31/2011	13
ENERGY PROTECTION	RESIDENTIAL	11/1/2011	15
ENERGY PROTECTION	RESIDENTIAL	11/2/2011	51
ENERGY PROTECTION	RESIDENTIAL	11/3/2011	36
ENERGY PROTECTION	RESIDENTIAL	11/4/2011	18
ENERGY PROTECTION	RESIDENTIAL	11/7/2011	10
ENERGY PROTECTION	RESIDENTIAL	11/8/2011	23
ENERGY PROTECTION	RESIDENTIAL	11/9/2011	31
ENERGY PROTECTION	RESIDENTIAL	11/10/2011	18
ENERGY PROTECTION	RESIDENTIAL	11/11/2011	17
ENERGY PROTECTION	RESIDENTIAL	11/14/2011	25
ENERGY PROTECTION	RESIDENTIAL	11/15/2011	12
ENERGY PROTECTION	RESIDENTIAL	11/16/2011	15
ENERGY PROTECTION	RESIDENTIAL	11/17/2011	25
ENERGY PROTECTION	RESIDENTIAL	11/18/2011	27

ENERGY PROTECTION	RESIDENTIAL	11/21/2011	12
ENERGY PROTECTION	RESIDENTIAL	11/22/2011	6
ENERGY PROTECTION	RESIDENTIAL	11/23/2011	9
ENERGY PROTECTION	RESIDENTIAL	11/28/2011	9
ENERGY PROTECTION	RESIDENTIAL	11/29/2011	21
ENERGY PROTECTION	RESIDENTIAL	11/30/2011	25
ENERGY PROTECTION	RESIDENTIAL	12/1/2011	2
ENERGY PROTECTION	RESIDENTIAL	12/2/2011	8
ENERGY PROTECTION	RESIDENTIAL	12/5/2011	23
ENERGY PROTECTION	RESIDENTIAL	12/6/2011	39
ENERGY PROTECTION	RESIDENTIAL	12/7/2011	4
ENERGY PROTECTION	RESIDENTIAL	12/8/2011	35
ENERGY PROTECTION	RESIDENTIAL	12/9/2011	21
ENERGY PROTECTION	RESIDENTIAL	12/12/2011	37
ENERGY PROTECTION	RESIDENTIAL	12/13/2011	36
ENERGY PROTECTION	RESIDENTIAL	12/14/2011	3
ENERGY PROTECTION	RESIDENTIAL	12/15/2011	39
ENERGY PROTECTION	RESIDENTIAL	12/16/2011	24
ENERGY PROTECTION	RESIDENTIAL	12/19/2011	11
ENERGY PROTECTION	RESIDENTIAL	12/20/2011	9
ENERGY PROTECTION	RESIDENTIAL	12/21/2011	16
ENERGY PROTECTION	RESIDENTIAL	12/22/2011	3
ENERGY PROTECTION	RESIDENTIAL	12/27/2011	5
ENERGY PROTECTION	RESIDENTIAL	12/28/2011	15
ENERGY PROTECTION	RESIDENTIAL	12/29/2011	9
ENERGY PROTECTION	RESIDENTIAL	12/30/2011	21
	<b>RESIDENTIAL</b>	<b>Total:</b>	<b>1244</b>
		<b>Report Total:</b>	<b>1324</b>



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Duke Energy Corporation

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SC- Energy Protection Non Pay Disconnects

Report Date: 1/2/2012

Non Pay Disconnect 7 Days Before or 7 Days After

Pgm SCEPDisconnects.rep

Disconnect Date	Service Type	Count
10/2/2011	RESIDENTIAL	1
10/3/2011	RESIDENTIAL	1
10/4/2011	RESIDENTIAL	4
10/6/2011	RESIDENTIAL	2
10/8/2011	RESIDENTIAL	1
10/17/2011	RESIDENTIAL	3
10/19/2011	RESIDENTIAL	1
10/25/2011	RESIDENTIAL	1
10/26/2011	RESIDENTIAL	2
10/27/2011	RESIDENTIAL	1
10/31/2011	RESIDENTIAL	1
11/2/2011	RESIDENTIAL	2
11/7/2011	RESIDENTIAL	1
11/8/2011	RESIDENTIAL	1
11/9/2011	RESIDENTIAL	1
11/11/2011	RESIDENTIAL	1
11/18/2011	RESIDENTIAL	1
11/20/2011	RESIDENTIAL	1
11/21/2011	RESIDENTIAL	3
11/22/2011	RESIDENTIAL	1
11/23/2011	RESIDENTIAL	1
12/1/2011	RESIDENTIAL	1
12/2/2011	RESIDENTIAL	1
12/7/2011	RESIDENTIAL	1
12/8/2011	RESIDENTIAL	3
12/12/2011	RESIDENTIAL	2
12/13/2011	RESIDENTIAL	1
12/16/2011	RESIDENTIAL	1
12/22/2011	RESIDENTIAL	1
<b>Total</b>	<b>RESIDENTIAL</b>	<b>42</b>
	<b>Report Total:</b>	<b>42</b>

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**Duke Energy Corporation**  
**SC- Non Pay Disconnects Reconnected**

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Report Date: 1/2/2012

Pgm SCDaysToReconnect.rep

Service Type	Days to Reconnect	Count
Non Residential	0	219
Non Residential	1	92
Non Residential	2	35
Non Residential	3	22
Non Residential	4	19
Non Residential	5	9
Non Residential	6	12
Non Residential	7	8
<b>Total</b>		<b>416</b>
Residential	0	6720
Residential	1	1382
Residential	2	526
Residential	3	282
Residential	4	169
Residential	5	82
Residential	6	89
Residential	7	29
<b>Total</b>		<b>9279</b>
<b>Report Total</b>		<b>9695</b>